



PRODUCT CATALOG

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Security Information Systems, Inc. (SIS) is a global leader in high-performance alarm monitoring and integration solutions for the security industry with more than 5000 installations worldwide in more than 120 countries. It delivers a modular and scalable software platform providing real-time automated alert and response management in high security monitoring centers. We serve Federal government, state and local municipalities, and commercial organizations with complex security needs.

SIS solutions automate the alarm verification process, optimize response to a high volume of critical life safety and physical security alarms, and expand situational awareness over a larger footprint. It provides required automated network vulnerability scanning, configuration assessment, application vulnerability scanning, device configuration assessment, and network discovery required for government installations. Alarm Center integrates with more than 100+ third-party systems while continuously monitoring and automating responses to all alarm signals for fast and accurate event management.

Alarm Center is a modular and scalable security software platform designed to be the central point in alarm and data management. It has set the standard for reliability and excellence for leading government and commercial organizations. It is UL and ULC Classified, has passed the stringent testing requirements of the Department of Defense Information Assurance Certification and Accreditation Process (DIACAP), and complies with Assured Compliance Assessment Solution (ACAS) and the Secure Configuration Compliance Validation Initiative (SCCVI).

SIS and its subsidiaries are owned by EverCommerce - a leading service commerce platform, providing the top marketing, business management, and customer retention solutions to more than 400,000 service businesses across the globe. EverCommerce develops, acquires, and transforms mission-critical software that helps servicebased businesses accelerate growth, streamline operations, and increase retention. Its digital and mobile software and payment solutions create predictable, informed, and convenient experiences between customers and their service providers.

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SIS® ALARM CENTER

ALARM MONITORING SOFTWARE

SIS ALARM CENTER:

Alarm Center® by Security Information Systems is an alarm monitoring solution that seamlessly connects legacy and modern physical security, life/safety, and IT network monitoring into a simple, unified, scalable software solution.

HOW DOES IT SOLVE YOUR PROBLEM?

Alarm Center allows you to maintain a proactive security posture across your enterprise by delivering unified situational awareness. Extensive integration capabilities and centralized data visualization enable enhanced threat detection. Automation helps reduce false alarms and well-designed action plans featuring UL 2050 procedures enable operators to overcome the most challenging situations. An intuitive interface makes onboarding new operators and accelerates their path to effectiveness. All of this is backed up by the unbeatable support provided by our technical team who are committed to your success.

WHAT DOES IT DO?



UNBEATABLE ALARM INTEGRATION PORTFOLIO - Alarm Center integrates with a truly unbeatable range of alarm hardware, including many systems that are no longer manufactured or transmit unpublished data sets.



SCALABLE AND MODULAR DESIGN - Alarm Center acts as the central point in the system and allows operations to be performed remotely and with a much smaller workforce.



FLEXIBLE ARCHITECTURE - Configurable network options include enterprise, peer-to-peer, and single user allow dispatching and other admin tasks to be managed concurrently.



COMPREHENSIVE MODULE LIBRARY - Eight add-on module options allow for capability expansion in areas including dealer access, video integration, and graphical mapping.



ROBUST REPORTING CAPABILITIES - Intuitive functionality allows report generation across a vast range of parameters designed to provide a clear picture of operational performance.

SIS® ALARM CENTER SINGLE USER SYSTEM

The Alarm Center® for Windows®

SINGLE USER SYSTEM

Monitoring and Dispatch Module

Our Flagship product, the Monitoring/Dispatch Module is designed to automate signal traffic from digital, radio and IP receivers simultaneously. Emergency signals are automatically displayed to the operator workstation for quick and simple resolution. Non-emergency signals are processed by the System without the need for operator intervention. Off-site personnel can even be alerted to special conditions via a pager, fax, email or SMS message!

The single user version of the Alarm Center® Monitoring/Dispatch Module allows for one PC to conduct dispatching, data entry, account maintenance, reporting or any other administrative purpose. While the System has the capability to do multiple operations simultaneously, only one operator can use the System at a time.

The single user Alarm Center® Monitoring/Dispatch Module can be further enhanced by the addition of the following popular options:

Service & Billing Module - Mapping Module - Video Integration Module - Print Catcher™ Module - SyncAgent™ Module - Web Access Suite Module



The Alarm Center® for Windows®

System Requirements / Specifications

SINGLE USER SPECS

System:

Main Dispatch:

Processor:	Intel Core i3 8th Gen / Intel i5 2nd Gen / AMD Ryzen 3 or 5 (all Quad Core or higher)
RAM:	16 GB (x64)
Hard Drive:	500 GB SSD, optional 500 GB HDD (for backup)
Monitor:	Two 22" LCD Color
Graphics Card::	Dual-monitor capable
Ethernet Adaptor:	100/1000 Mbps
Optical Drive:	DVD Drive
Keyboard and Mouse:	Standard Multimedia w/ optical mouse
Ports:	USB, Serial
Support Operating Systems:	MS Windows 10 Pro 64-bit (latest build)
Database Engine:	Microsoft SQL Server Express 2016
Power Management:	UPS Backup Battery (30 Minutes)

ADDITIONAL OPTIONS

- Laser Printer (for reports) and Alarm Center® Print Catcher™ Module (virtual all event printer)
- Network switch 100/1000 Mbps
- SIS IP Port Adapter (2,4 and 8 ports) for receiver interfacing over serial to IP connections
- USB or Network Attached Storage (NAS) Drive for backups. Use with Alarm Center® Sync Agent™ Module

SIS® ALARM CENTER PEER-TO-PEER SYSTEM

The Alarm Center® for Windows®

PEER-TO-PEER SYSTEM

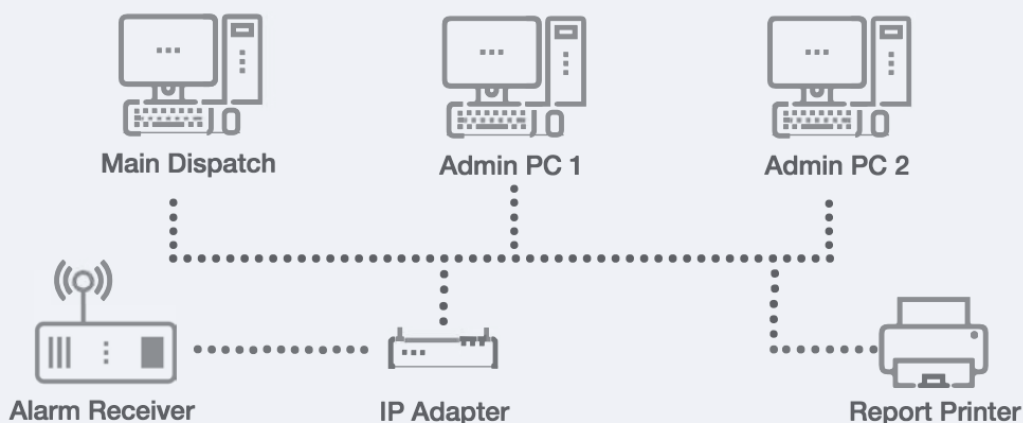
Monitoring and Dispatch Module

Our Flagship product, the Monitoring/Dispatch Module is designed to automate signal traffic from digital, radio and IP receivers simultaneously. Emergency signals are automatically displayed to the operator workstation for quick and simple resolution. Non-emergency signals are processed by the System without the need for operator intervention. Off-site personnel can even be alerted to special conditions via a pager, fax, email or SMS message!

The Peer to Peer Network version of the Alarm Center® Monitoring/Dispatch Module is a great way to receive the multi-user benefits of the Windows® platform, without the added cost of a dedicated network and database server. One PC on the Peer to Peer Network is used for dispatching; the others (up to three) can be used simultaneously for data entry, account maintenance, reporting or any other administrative purposes.

The Peer to Peer Network version of the Alarm Center® Monitoring/Dispatch Module can be further enhanced by the addition of the following popular options:

Service & Billing Module - Mapping Module - Video Integration Module - Print Catcher™ Module - SyncAgent™ Module - Web Access Suite Module



The Alarm Center® for Windows®

System Requirements / Specifications

PEER-TO-PEER SYSTEMS SPECS

System:	Main Dispatch:	Main Dispatch:
Processor:	Intel Core i3 8th Gen / Intel i5 2nd Gen / AMD Ryzen 3 or 5 (all Quad Core or higher)	Intel Core i3 8th Gen / Intel i5 2nd Gen / AMD Ryzen 3 or 5 (all Quad Core or higher)
RAM:	16 GB (x64)	16 GB (x64)
Hard Drive:	500 GB SSD, optional 500 GB HDD (for backup)	500 GB SSD, optional 500 GB HDD (for backup)
Monitor:	Two 22" LCD Color	Two 22" LCD Color
Graphics Card::	Dual-monitor capable	Dual-monitor capable
Ethernet Adaptor:	100/1000 Mbps	100/1000 Mbps
Optical Drive:	DVD Drive	DVD Drive
Keyboard and Mouse:	Standard Multimedia w/ optical mouse	Standard Multimedia w/ optical mouse
Ports:	USB, Serial	USB, Serial
Support Operating Systems:	MS Windows 10 Pro 64-bit (latest build)	MS Windows 10 Pro 64-bit (latest build)
Database Engine:	Microsoft SQL Server Express 2016	
Power Management:	UPS Backup Battery (30 Minutes)	UPS Backup Battery (30 Minutes)

ADDITIONAL OPTIONS

- Laser Printer (for reports) and Alarm Center® Print Catcher™ Module (virtual all event printer)
- Network switch 100/1000 Mbps
- SIS IP Port Adapter (2,4 and 8 ports) for receiver interfacing over serial to IP connections
- USB or Network Attached Storage (NAS) Drive for backups. Use with Alarm Center® Sync Agent™ Module

SIS® ALARM CENTER ENTERPRISE SYSTEM

The Alarm Center® for Windows®

ENTERPRISE SYSTEM

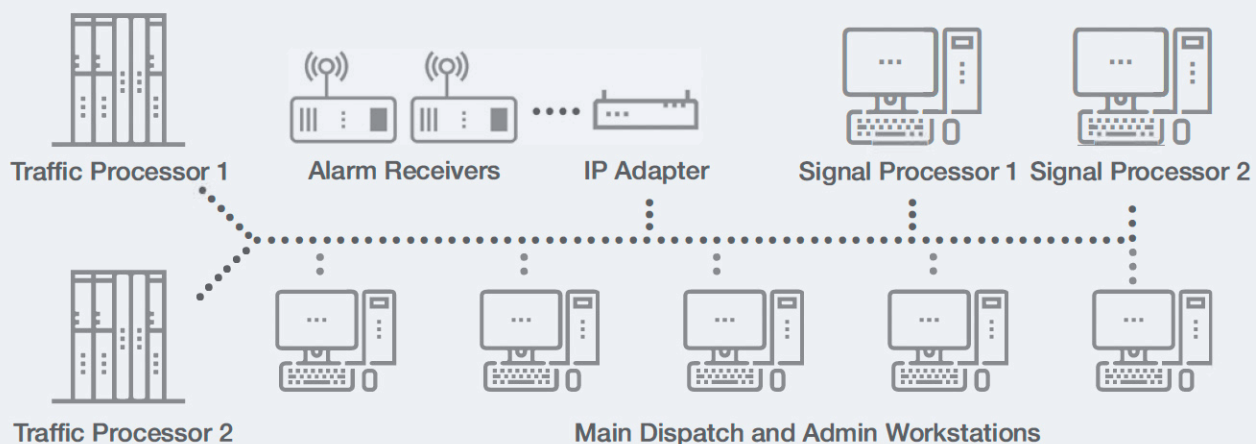
Monitoring and Dispatch Module

Our Flagship product, the Monitoring/Dispatch Module is designed to automate signal traffic from digital, radio and IP receivers simultaneously. Emergency signals are automatically displayed to the operator workstation for quick and simple resolution. Non-emergency signals are processed by the System without the need for operator intervention. Off-site personnel can even be alerted to special conditions via a pager, fax, email or SMS message!

The Enterprise System version of the Alarm Center® Monitoring/Dispatch Module is for the advanced central station environment. By utilizing the Windows® Server platform and SQL database structures, the System is designed for growth, speed and peace of mind knowing that your central station is operating on the most advanced platform available today. The System is capable of handling multiple workstations for simultaneous dispatching, data entry, account maintenance, reporting or any other administrative task.

The Enterprise System version of the Alarm Center® Monitoring/Dispatch Module can be further enhanced by the addition of the following popular options:

Service & Billing Module - Mapping Module - Video Integration Module - Print Catcher™ Module - SyncAgent™ Module - Web Access Suite Module



The Alarm Center® for Windows®

System Requirements / Specifications

ENTERPRISE SYSTEMS SPECS

System:	Servers/Signal Processors:	Workstations:
Processor:	Intel Xeon / AMD Threadripper or Epyc (all Hexa Core or higher)	Intel Core i3 8th Gen / Intel i5 2nd Gen / AMD Ryzen 3 or 5 (all Quad Core or higher)
RAM:	32 GB (with SQL) / 16 GB (without SQL)	16 GB (x64)
Hard Drive:	(6 to 8) 300 GB	500 GB SSD, optional 500 GB HDD (for backup)
Monitor:	Rack Mounted KVM w/Integrated Monitor	Two 22" LCD Color
Graphics Card::	--	Dual-monitor capable
Ethernet Adaptor:	Dual NIC Card 100/1000 Mbps	100/1000 Mbps
Optical Drive:	DVD Drive	DVD Drive
Keyboard and Mouse:	Standard Multimedia w/ optical mouse	Standard Multimedia w/ optical mouse
Ports:	USB, Serial	USB, Serial
Support Operating Systems:	MS Windows Server 2016	MS Windows 10 Pro 64-bit (latest build)
Database Engine:	MS Windows SQL Server 2016	--
Power Management:	UPS Backup Battery (30 Minutes)	UPS Backup Battery (30 Minutes)

ADDITIONAL OPTIONS

- Laser Printer (for reports) and Alarm Center® Print Catcher™ Module (virtual all event printer)
- Network switch 100/1000 Mbps
- SIS IP Port Adapter (2,4 and 8 ports) for receiver interfacing over serial to IP connections
- USB or Network Attached Storage (NAS) Drive for backups. Use with Alarm Center® Sync Agent™ Module

Alarm Monitoring

Feature Comparison

Products & Features	Alarm Center	stages*	SIMS*	Manitou*	Manitou Cloud Services	ManitouLite*	ManitouPSIM*
Fire/Intrusions Alarms	●	●	●	●	●	●	●
Integration to SedonaOffice				●	●		●
Integration to AlarmBillr		●		●	●		●
Multi-system integration (video, etc.)	●	●		●	●		●
Hosted in Bold Group's UL listed data centers					●		
API for tying into different technologies		●		●	●		●
Defined processes in the system to help the operator be more efficient	●	●		●	●	●	●
Graphical Overlay							●
Entry level installation and hardware requirements			●				
Advanced customizable architecture for enterprise level structures	●	●					
Leverage active databases for a multi-site system		●					
Superior operator actions plans		●					
Ability to integrate with legacy Alarm Systems and Unpublished Data	●						



When partnering with an organization to help you monitor your alarms it is critical to partner with the best. SIS brings together the latest technology, experienced staff, and unbeatable support.

ONBOARDING EXPERIENCE

All SIS customers are assigned a dedicated project manager who will guide the onboarding process and ensure customers are fully operational as quickly as possible.

TRAINING

SIS understands the importance of training and makes a variety of training options available to customers. On-site training during the implementation process is available

ONGOING SUPPORT

The alarm industry does not stop, and neither can your business. SIS provides technical support to ensure any issues, across any product, are dealt with promptly.

Security Information Systems, Inc.

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