# SIS

**Case Study:** Consolidating Varied Locations (Federal Government)

## Organization and Background

A federal government organization was seeking a solution provider to help refresh its technology, while consolidating, standardizing and automating their security systems across locations – including international locations – into one centralized location.

## ⚠ Problem

At the time, the organization's security systems were somewhat scattered and not cohesive. Each location had different technologies, from receivers to systems to processes. Many hours were being spent monitoring these sites, utilizing time that could be spent elsewhere.

In addition to addressing hardware and cybersecurity vulnerabilities, the organization wanted to upgrade, centralize, and streamline its systems while sustaining the technology already in place to support the mission, day-to-day operations at each location, and keep people safe without interruption. And they needed to do so in a way that provided the highest level of security available.

## 💡 Solution

The organization contracted with SIS after evaluating it and one other solution provider. SIS successfully installed and supported the project requirements by implementing its AMAS (Alarm Monitoring Automation System) solution and provides several services, including system sustainment, information assurance, lockdown services, and onsite support.

# SIS Case Study: Consolidating Varied Locations (Federal Government)

With different technology at more than 60 local sites, the solution was implemented locally first in order to connect the multiple locations and systems into one common platform, connecting the local monitoring capabilities into one, regional monitoring center. This consolidation and integration helped to modernize the systems and put each location on a level playing field across the enterprise, which was something the organization had not been able to achieve on its own.

In support of this project, SIS provides 24-hour technical support, scheduled onsite maintenance visits, continuous in-house Information Assurance (IA) testing, verification, updates, training programs (onsite and virtual), and documentation to include system operation and maintenance manuals.
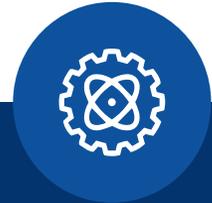
## Results/Outcomes

The SIS implementation started out in two regions and has grown over time as the solutions have proven effective, and SIS has built significant credibility and trust. SIS now serves six different regions, including each region's various locations, with more likely moving forward.

Now, with one, common operating platform with consolidated regional monitoring, the organization is able to respond to events in a streamlined and expedited way. In addition to a more cohesive system, they have seen significant savings in both infrastructure and labor costs.

The organization places great value on the responsiveness and support it receives from SIS, and the expertise SIS provides that they didn't previously have on site.

This consolidation and integration helped to modernize the systems and put each location on a level playing field across the enterprise, which was something the organization had not been able to achieve on its own.

Security Information Systems, Inc. | 6314 Kingspointe Parkway #3 • Orlando, FL 32819 USA
Phone: 407.345.1550 • Fax: 407.345.1690 | Website: www.SecuritySoftware.com

Page 2