

SIS CASE STUDY

Cypress-Fairbanks Independent School District (CFISD)

Organization and Background

Cypress-Fairbanks Independent School District (CFISD) is the third-largest school district in Texas with its headquarters located in Houston. As of August 2017, the district had 91 general-purpose campuses (56 elementary schools, 18 middle schools, 13 high schools, and four special program facilities) with more than 116,000 students and more than 20,000 faculty and staff.

The Challenge

In the mid 1990's, the CFISD school district started to retrofit and install intrusion systems in all of their school buildings. The organization understood the school system infrastructure; however, they weren't sure how to monitor all the locations efficiently. CFISD has more than 141 locations with thousands of security and alarm touchpoints between all the different buildings. Every year there are multiple changes that are required for their security systems including the need to move portable classrooms that affect the location and logistics of the intrusion systems. Their systems are fluid and change every year due to a variety of factors and they continue to add more security systems and enhancements including emergency lock-down buttons, freezers and coolers, generators and more. What has evolved from a seamless, simple perimeter and interior protection system is now an ever-changing, complex security system, management and maintenance infrastructure, requiring an all-encompassing, 24-hour monitoring system of all campuses. CFISD now manages and monitors their division with a crew of more than 10 team members monitoring and fielding 30-40 calls a day while maintaining the system.



The Results

After looking into larger, more complex and more expensive monitoring organizations, CFISD chose SIS to provide their monitoring platform and has been in place for more than 20 years. SIS worked with CFISD providing consulting services to help them understand what was already in place, and what hardware, receivers and servers were needed to work with the SIS software platform. SIS partnered and not only helped provide a solution to a monitoring platform, but also helped guide them on an overall solution that met their needs. SIS provided a cost effective, simplified monitoring system that fluidly integrated with existing legacy systems and provided customizable solutions to integrate with new systems to meet their everchanging demands. CFISD has been a satisfied and loyal customer for over 20+ years.

"When I need assistance or recommendations on equipment and monitoring to work with our systems and software, I call SIS to give me the most helpful, responsive and comprehensive advice that fits within my budget, and provides insight into what I need to think about for the future," said Andrew Bailey. "Their products are so flexible and easy to customize into a variety of our systems including CAD. For example, I can easily create a customized user interface and create multiple different types of interactions for my dispatchers that come in at certain colors or sound that cue my dispatchers to respond immediately. Many companies make you use their systems; SIS works with everything."

"...I call **SIS** to give me the most helpful, responsive and comprehensive advice that fits within my budget..."

Andrew Bailey

Police Technician
Foreman at Cypress-Fairbanks
Independent School District

