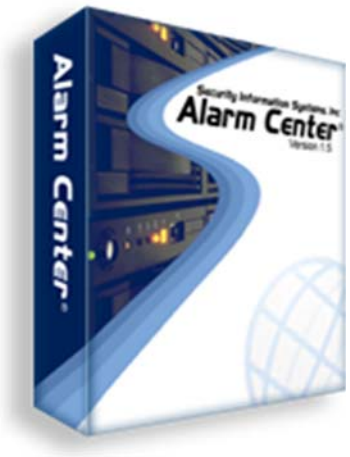
Alarm Center® Monitoring/Dispatch Module



- Single User System
- Peer to Peer System
- Multi-User System
- Enterprise “Cluster” System

Our flagship product, the Monitoring/Dispatch Module is designed to automate signal traffic from digital, radio, and IP receivers simultaneously. Emergency signals are automatically displayed to the operator workstation for quick and simple resolution. Non-emergency signals are processed by the system without the need for operator intervention. Off-site personnel can even be alerted to special conditions via email or text message!

Without standard account limits, specialized hardware requirements or expensive monthly support fees, the Alarm Center provides an unsurpassed avenue for growth.

SIGNAL PROCESSING

Easy to use interface with step by step action plan for all emergency signals and auto-log for non-emergency signals

SYSTEM PERFORMANCE

Compatible with all major alarm receivers and transmission formats on the market. 30+ years of integration and interface libraries, plus ASAP to PSAP for CAD and 911 dispatch centers

NETWORK SECURITY

Windows based system, approved for UL-1981, Standard for Central Station Automation Systems, 3rd Edition and DoD Cybersecurity vulnerability scanning

We Monitor the World™
SIS
Since 1987
Security Information Systems, Inc.

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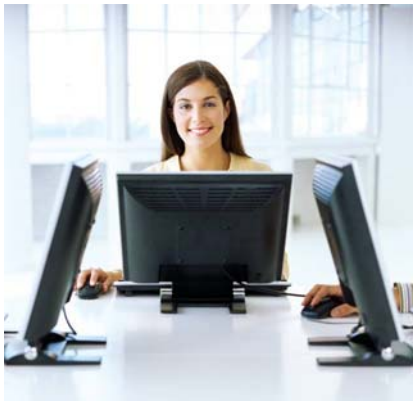
Service Features and Benefits



Alarm Center® 2.0 has received "approval" for UL 1981, Standard for Central Station Automation Systems, 3rd Edition. SIS has added dozens of features to the Alarm Center® system to be compliant with the latest revision.

TAPI integration will allow dispatchers to initiate calls directly from the Alarm Center® Monitoring/Dispatch Module via your IP telephone phone system.

The 2.0 Video Integration Module includes compatibility with ONVIF Profile S for IP-based video systems. A re-engineered reporting engine allows for enhanced user definable searches and alarm reports.

System Requirements

- Business-Class Workstation(s) with Windows 7 Pro or Windows 10 Pro Operating System
- Windows Server 2012 or greater
- Windows SQL Server Express or Standard Edition
- Internet access for remote technical support services
- Software support agreement includes technical support services and software updates and upgrades as released

SERVICES AVAILABLE

Technical Support
Installation and Setup
Maintenance
Application Support
Hardware Support
Guaranteed Warranty

TECHNICAL SUPPORT

Options include Office Hours Support, 24-Hour Emergency Support, and customized Platinum Plans including scheduled on-site visits

ZERO DOWNTIME

Reliable database storage/retieval programming infrastructure based on Windows SQL Server technology

TURNKEY SOLUTIONS

SIS certified hardware includes in-house installation and configuration services, quality control stress testing, and documentation services

For more information on any of our products or services, please contact our office or visit us on the Web at: www.securitysoftware.com

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