

The best way of evaluating a software system,
short of using it, is viewing the user interface.

- Is the proper data on the screen for the operator?
- Is the data displayed in a logical manner which is easy to work with?
- Does the System have the features necessary to operate the central efficiently?

Alarm Center®

Sample Screens

These screens are just a small sampling. They are intended to provide you with a "feel" for the System. They were developed by working side-by-side with your industry colleagues and are based upon the proven track record of our previous systems. Compare them with your current system or others that you are evaluating, we are confident that you will agree, the Alarm Center® is "superior by design".

We Monitor the World™

Security Information Systems, Inc.
Since 1987



SecuritySoftware.com

The Main Dispatch Screen

This is the basic dispatch screen for the Alarm Center® Monitoring/Dispatch Module. The Log Screen records a summary of actions taken by the dispatcher in the lower right quadrant.

Important subscriber data remains displayed throughout the dispatch.

Select any tab to display additional information.

Quick access icons for specific information pertaining to this account.

The tripped zones can be selected for further detail.

A complete and detailed log of all activity on this signal is displayed throughout the dispatch.

The current signal information is displayed here and is color coded for quick recognition.

Call responsible parties by simply clicking here.

ALARM CENTER
Operator Account Edit Monitor Reports Tools Window Help
AAA-1000 1 Pend/Acct 6 Pending 2 On Hold
Signal from Account: AAA-1000 - 24 HOUR SECURITY COMPANY
Account: AAA-1000 Password: Alarm Center
Name: Security Information Systems, Inc. Permit #: 100-0000-000
Address: 6314 Kingspointe Parkway, #3 Type: Commercial
City: Orlando Location: North off Sand Lake Rd. between Kalkman Rd. and John Young Parkway
State: FL Zip Code: 32819
Current Signal: Signal: Burglary, Zone: 1.3, Date: Fri, Feb 16, 2007, Time: 10:38:26 AM
Phones History Misc Ngrpad Schedule Users Zones Log
Signal Log Summary
Time Action Operator Note
10:38 AM Acknowledged SIS
10:39 AM Premises Phone - 407-345-1550 SIS No answer
10:39 AM Police - 407-555-1212 SIS Dispatched police depart
10:40 AM Smith, Bill (President) - 407-555-0880 SIS Notified owner, will call b.
Hold Save Call Next Note Review
Port 0 - Manual Signal
Line Time since received
0 00:03:30
Number Description
1 Lobby - Front Door Contact
3 Lobby - Motion Sensor
6 Pending 2 On Hold SIS Fri, Feb 16, 2007 10:41:56 AM

Traffic Screen

These screens display all signals pending to be processed sorted by priority, date, and time order. We refer to these screens as the "traffic screens".

Select Auto Mode to automatically dispatch signals based on priority to the next available dispatcher, or manually select the signal to dispatch.

All pending signals are displayed based on priority, date & time order.

Signals are color coded for quick recognition.

If a signal is placed on hold, the time and operator are automatically indicated.

At all times, on every screen, the number of signals pending and on hold are displayed, the left portion of the line is used for status messages.

ALARM CENTER
Operator Account Edit Monitor Reports Tools Window Help
6 Pending 2 On Hold
6 Signals Pending
Quick Log
Acct. Number Subscriber Name Signal Description Zones Time Priority
BBB-100 District #2 Medical Alarm 6 2/15/2007 10:35:41 AM 1
CCC-100 Hurricane Building Service Holdup Alarm 5 2/16/2007 10:35:53 AM 1
AAA-100 ISDN Communication Service Fire Alarm 1 2/15/2007 10:35:14 AM 2
AAA-1000 Security Information System Fire Alarm 10 2/15/2007 10:35:23 AM 2
AAA-100 ISDN Communication Service Fire Alarm 1 2/15/2007 10:35:31 AM 2
AAA-2000 Dell's Pizza Shop Low Battery 16 2/15/2007 10:36:03 AM 6
2 Signals On Hold
Quick Log
Acct. Number Subscriber Name Signal Description Zones Time Priority On Hold Operator
BBB-200 White House Panic Alarm 3 2/16/2007 10:34:39 AM 1 2/16/2007 10:34:57 AM SIS
AAA-0300 Nat. Mt. Inst. Burglary 2 2/16/2007 10:34:33 AM 2 2/16/2007 10:35:07 AM SIS
Task List
6 Pending 2 On Hold SIS Fri, Feb 16, 2007 10:36:22 AM

