

Welcome to the next generation
of security automation software.
Experience first hand the most
powerful, yet easy to use
automation software tool ever
developed for the security industry...

Alarm Center[®]

for Alarm Dispatching Centers

Monitoring

Service

Accounting

Security Information Systems, Inc.
Since 1987



SecuritySoftware.com



What Is The Alarm Center®?



We started with the idea in 1987 to develop the first generation of PC based automation software systems for the security industry, a more intuitive yet simple to use system. The first step was to involve central station personnel, our clients, the industry experts, in the creation of this new system. The System became known as the Alarm Center®. What makes the Alarm Center® stand above the rest is the fact that it was developed and is continually nurtured by security industry experts working side-by-side with leading PC software designers.

Now, with thousands of systems operating in over 100 countries and more than two decades of industry experience, Security Information Systems, Inc. is proud to provide the Alarm Center® for Windows®. A stunning new array

of features also reveal an easy and fast response for dispatchers, more management reports and a host of new add-on modules; all while keeping an easy to use interface that has made the Alarm Center® the worldwide standard.

SIS provides the most affordable & feature rich software without exorbitant upgrade charges as users grow. Offering both single & multi-user systems on a standard PC platform, the Alarm Center® accommodates all size central stations and keeps them on the "leading edge" by offering periodic upgrades and enhancements to the entire product line.

No other security software company can offer a wider range of products, support, features, and capabilities that SIS can. We are confident that you will see why the Alarm Center® software products are truly the leaders in the security industry.



Reliable • Efficient • Intuitive

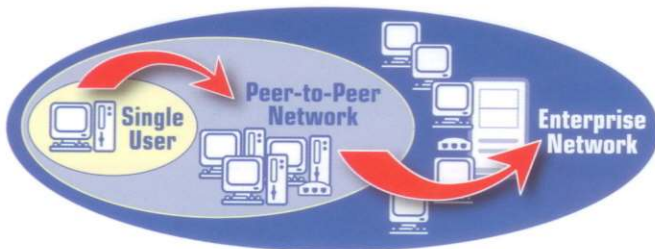
Monitoring / Dispatch Module

Our flagship product is UL® Classified & ULC® Listed and designed to automate signal traffic from digital, IP, and radio alarm receivers simultaneously. Emergency signals are automatically displayed to the operator workstation for quick and simple resolution. Non-emergency signals are processed by the System without the need for operator intervention. Off-site personnel can even be alerted to special conditions via a pager, fax, e-mail, and cell phone.



Highly Scalable!

Your Alarm Center® will grow with your needs



Single User

The single user version allows for one PC to conduct dispatching, data entry, account maintenance, and reporting. While the System has the capability to do multiple operations simultaneously, only one operator can use the System at a time.

Peer-to-Peer Network

The peer-to-peer network is a great way to receive the multi-user benefits of the Windows® platform, without the added cost of dedicated network and database servers. One PC on the peer-to-peer network is used for dispatching, the others (up to three) can be used simultaneously for data entry, account maintenance, reporting, service and accounting.

Enterprise Network

The enterprise network is for the advanced central station environment. By utilizing the Windows® server platform and SQL database structures, the System is designed for growth, speed and peace of mind knowing that your central is operating on the most advanced platform available today. The System is capable of handling as many workstations as needed for simultaneous dispatching, data entry, account maintenance, reporting, service, accounting, or any other administrative purpose.

Configured to meet your individual needs...

The System can be configured to meet individual needs by choosing options that are available to enhance the capabilities of the core System.

Dealer Access Module

Dealers who contract services with the central station can access and maintain their subscriber's data along with offering printing capabilities for subscriber reports from a remote computer location. Remote access is accomplished through secure connection via the Internet.

Web Access Module

Using the technology of the Internet, dealers and/or subscribers can access their accounts in the central station from anywhere in the world! Without talking to a dispatcher, authorized users can have access to view and print account status and signal history reports on-line.

Telephone Access Module

Allows your customers and technicians quick access to account status and signal history information using a standard touchtone telephone. Authorized technicians can remotely place an account in and out of test mode for in the field maintenance. Operator workload will decrease with this advanced multilingual text-to-speech software component.

Video Integration Module

The Video Integration Module allows for video verification of pre and post alarm events along with LIVE video to be displayed for each zone violated during a dispatch.

Mapping Module

With a click of the mouse, operators will have instant access to a detailed map of the subscriber's location.

Web Phone Module

Utilizing a web enabled cellular phone (WAP browser), authorized service technicians in the field can access subscriber accounts at the central station and quickly access account history, place accounts on test mode and check account status information.

Reporter Module

This module allows for the unattended processing of alarm signals; a superior value for installations simply requiring alarm activity reports.

SyncAgent™

Allows you to back up databases from your primary SQL Server® and restore them on your network automatically.

Print Catcher™

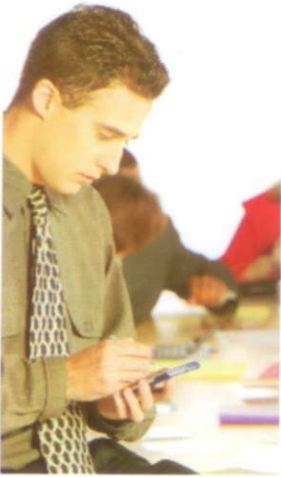
Captures the output of data from your receiver's all event printer and stores it to a local PC eliminating the need for all event printers! Offers search capabilities for instant data retrieval and includes user definable "triggers" for event paging.

• Cost Effective •

Proven



Alarm Center® Service Module



The Alarm Center® Service Manager Module is a comprehensive and easy to use service management system that provides for professional and automated operation of the service department, reduces costs and increases efficiency. Now, the requirements of a busy service department can be easily managed!

Enhancement modules are available to make your service department operate at peak efficiency...

Scheduling Module allows for easy and instant scheduling by technician.

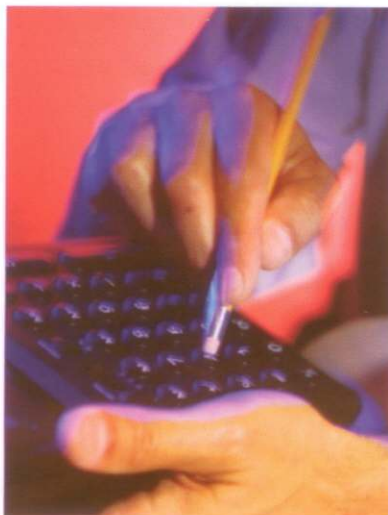
Web Service Module allows technicians to access service tickets and customer information utilizing a remote wireless PDA (Personal Data Assistant).

The Alarm Center® Service Manager Module is the perfect companion to the Alarm Center® Accounting Interface Module – together forming the backbone of your management and service departments.

Alarm Center® Accounting Module

Designed specifically for the security professional, our Accounting Interface Module is an easy to use, feature-rich solution to your invoicing and billing requirements. Developed as a front end for off-the-shelf commercially available accounting systems, the Accounting Interface Module has tailored the functionality, invoicing and reports for the needs of the security industry.

By combining the Alarm Center® Accounting Interface Module with proven off-the-shelf commercially available accounting systems (such as QuickBooks® Pro by Intuit, Inc.), your company will have the ability to easily integrate your Monitoring and Service clients in one complete solution.



Benefits

- Create and easily track service work orders and requests.
- Instant viewing of pending service tickets and service history.
- Automatically schedule accounts for regular maintenance service calls.
- E-mail function to confirm customer's service appointment.
- Track customer equipment, location, serial numbers and contracts.
- Comprehensive report manager.
- Generate productivity reports to track technician job performance.
- View service information directly in Monitoring/Dispatch Module.
- Create service requests directly from Monitoring/Dispatch Module.
- Available for all systems from single user to enterprise.
- Integrates with the Alarm Center® Accounting Interface and Monitoring/Dispatch Modules or can operate as a stand alone system.

Benefits

- More features and capabilities than any proprietary alarm billing software.
- Increased reliability by using off-the-shelf commercially available accounting systems.
- Alarm Center® Accounting Interface Module will handle all the recurring billing, dealer billing and contract information. This information is automatically sent to your accounting program for final processing.
- Handles multiple recurring items and cycles allowing flexibility for your business.
- Capable of handling dated billing for special "lease" or "monthly payoff" jobs.
- Available for all systems from single user to enterprise.
- Integrates with the Alarm Center® Service Manager and Monitoring/Dispatch Modules or can operate as a stand alone system.
- Billing information available directly in the Monitoring/Dispatch Module.

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